

INTERNET /SMS BANKING FORM

Name:

Telephone:

ClientCode

Source Account

Target Accounts

If there are multiple accounts separate accounts with (|) and space eg: 001XXXXXXXX0N | 002XXXXXXXX0U

Services:

InternetBanking **Normal** **Balance Transfer** **Third party Transfer** **E-sewa**

SMS Banking **Normal SMS Banking** **Sms Banking with Alert**

Email Id

I/We hereby apply for Kailash Bank Limited Internet Banking / SMS Banking facility to enable me/us to avail user access to my/our account(s) with you and carry out transactions through the use of the Internet/Mobile. In consideration of you providing me/us with this facility, I/we hereby agree to be bound by the Terms and Conditions as mentioned below, which I/we have read and understood. I/We have gone through the Internet Banking/SMS Services guidelines and agree to abide by the terms and conditions governing its use and avail by me/all of us.

Customer Sign

Entered By:

Approved By :

Name

BM / OI NAME

KBB-ID

KBB-ID

Date

Terms & Conditions

By applying for the use of internet/SMS banking services and agreeing to the terms and conditions of its use, the customer understands that he/she, among others:

1. Represents that the information provided by the customer to the bank in relation to the service is true, complete, relevant and up - to - date.
2. Agrees that the services are for the sole and exclusive use by the customer and understands that the Bank shall not be liable for any transaction allegedly performed by a third party whether the same becomes possible because of accidental, negligent or unauthorized disclosure of the username and the password by the customer or otherwise. The Bank shall not be under any obligation to verify the actual identity of the person making such instructions by using the customer's username and password, and it shall be presumed to be acting in good faith and with due care as long as the user name and password match each other.
3. Agrees that he/she shall not let any other person to use the services for any purpose and any obligations arising out of such authorizations, or such use by any third party even without authorization by the customer, shall be his/hers.
4. Shall not hold the bank liable for any loss arising out of transactions performed on the basis of prices and information provided on the internet site, such information being only for reference purposes.
5. Agrees not to hold the Bank liable for any time do not lag between his/her instructions for a banking transaction made by use of the facility, nor shall he/she hold the bank liable for any non execution of instructions by the bank without assigning any reasons.
6. Any instructions made online/mobile may not be withdrawn by the customer unless with the consent of the Bank and shall be irrevocably binding on the customer if by the time the customer approaches the Bank for **rescinding** such instructions the Bank has already acted upon it in good faith.
7. Agrees to follow the guidance provided by the Bank online to log onto the service by entering is/her username and password or mobile application procedure, which shall be their online identification. The customer further agrees that any instructions received by the bank by use of his/her username and password/pin shall be treated as genuine instructions from the customer and the customer shall be solely liable for any obligations arising out of the same. The customer may change the password/pin at any time but the same shall be effective only if accepted by the Bank.

8. Understands that to access the service for the first time, the customer is required to authenticate his identity online/mobile communication, accept all terms and conditions governing the use of the services and to provide such information as the Bank may specify to identify him/her and designate accounts approved by the Bank to be accessed by the customer to avail the services.

9. Understands that the information about any account or transaction made available online/mobile is only For reference purposes and any inconsistency between the information so made available and the Information in the Bank's records shall be resolved in favor of the Bank's records, unless the contrary is established.

10. Understands that the Bank shall not be liable for any cyber crimes such as hacking etc nor shall it be liable for any unauthorized transactions carried out by using illegal and fraudulent methods.

11. Understands that he/she shall be required to provide to the Bank such additional information as the Bank may from time to time require for the purpose of providing such services

12. Agrees that the Bank is authorized to share information with any other person or entity including its third party agents as and when necessary in accordance with the prevailing laws.

13. In case of limited/partnership companies, confirms that all transactions are adequately authorized by respective BOD of the company. Accordingly the Board resolution submitted to the bank while Opening this account does not prohibit such transactions.

Name: _____

Signature: _____

Date: _____

Seal of Institution (where applicable):